

2019  
2019

**GRATITUDE**  

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**REPORT**



**2019**  
**GRATITUDE**  
**REPORT**

CLÍNICA  
TEPEYAC

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2019

**Dear Clínica Tepeyac supporters,**

2019 was a milestone year for Clínica Tepeyac (Tepeyac), as we continued to provide high quality, integrated healthcare services to members of our community who are experiencing the greatest need. Most notable among our achievements is the great strides we have made towards advancing the development of a new 24,500-square-foot (SF) health care facility, to be located at 48th and Race, in the heart of the Elyria-Swansea neighborhoods. We have begun the preliminary design work for this major expansion of our services and are looking forward to breaking ground on this exciting project in 2020.



**JIM GARCIA**  
Chief Executive Officer



**LINDA OSTERLUND**  
Board President

**IN 2019 TEPEYAC**

- Received recognition from the National Committee for Quality Assurance (NCQA) for having met the most stringent requirements as Patient Centered Medical Home (PCMH).
- With support from the Delta Dental Foundation, established and fully operationalized the first dental operatory in the Globeville, Elyria, Swansea (GES) community.
- Received recognition from the Health Resources and Services Administration (HRSA) for the Clinical Quality Improvers, Health Center Quality Leaders and Advancing Health Information Technology (HIT) for Quality. This recognition was accompanied by \$80,888 in supplemental grant funding from HRSA.
- Received recognition from the Centers for Disease Control (CDC) for the effectiveness of our Group Lifestyle Balance Diabetes Prevention Program.

On behalf of the patients we serve, we express our heartfelt appreciation to our steadfast friends and supporters who offer their time and resources in support of our mission.

Muchísimas Gracias,

Handwritten signatures of Jim Garcia and Linda C. Osterlund in black ink.



# OUR HISTORY

Many patients come to Clínica Tepeyac acutely ill, having delayed care for reasons that include financial, cultural or language barriers, because they fear seeking care, or they can't access care elsewhere.

In 2019, Clínica Tepeyac increased efforts to meet this need through its high-quality, integrated care model. Initially housed in a two-exam room, North Denver house renovated by community members, our current clinic in Globeville has 10 exam rooms, a procedure room and a counseling room, facilitating the provision of comprehensive, integrated primary care. 2019 was also the year we opened our dental operatory, allowing us to expand our services to provide full dental procedures.

As a Community Health Center, a key part of Clínica Tepeyac's mission is to work within the Globeville Elyria-Swansea (GES) neighborhoods, where we are located, to identify and address community health and wellness needs. The GES neighborhoods are located in the most polluted zip code in the United States and are experiencing uncertainty and rapid change in the face of the I-70 reconstruction and development of the National Western Complex. From the beginning, community engagement and health promotion have been key components of Clínica Tepeyac's approach. We have provided accessible, affordable and culturally responsive health care for more than two decades. Even with expanded coverage through the Affordable Care Act, in the City and County of Denver alone there are nearly 90,000 low-income persons who are not seen by a health center. Nearly 80% of Clínica Tepeyac's patients lack insurance of any type, and most (90%) are low income. Clínica Tepeyac's commitment to serving the most vulnerable in our community with compassionate, high-quality care draws patients from across the Denver Metro Area. They come for the unique health care experience Clínica Tepeyac provides: high-quality care that integrates physical and behavioral health along with health promotion and wellness activities, delivered in a fully bilingual, culturally responsive environment.



# SERVICES WE PROVIDE

## COMPREHENSIVE PRIMARY CARE

Including well care & preventive services for all ages

On-site acute treatment

Chronic disease management

Personal health coaching

Family planning

HIV/AIDS care management

Referrals for specialty care

Screening for & enrollment in Medicaid

Case management

Integrated screening for mental health issues

Oral health screenings

## BEHAVIORAL HEALTH SERVICES

Behavioral health screenings

Consultations

Counseling for individuals, couples and families, including brief interventions and longer-term more traditional treatment

## HEALTH PROMOTIONS SERVICES

Health literacy

Chronic disease prevention education and classes

Cancer awareness, prevention and education

Healthy cooking



# OUR PURPOSE

## MISSION

Clínica Tepeyac inspires health, wellbeing and humanity in our community, through all of life's stages.

## VISION

We envision a healthy community. The people we serve know that the health care we provide is regular and ongoing. They are healthier and their children are healthier. There are fewer people in emergency rooms receiving routine care. As we can expand our reach and bring cultural competency into the community, we are able to help more people live healthy lives.

## VALUES

### QUALITY

We demonstrate excellence

### DIGNITY

We respect the inherent dignity of each person

### INTEGRITY

We value authenticity and consistency

# WHO WE SERVE

## PATIENTS BY AGE

**1.2% OVER AGE 75**

**4% AGE 65-74**

**85.9% AGE 18-64**

**8.9% UNDER 18**

## PATIENTS BY % OF FEDERAL POVERTY LEVEL (FPL)

**50.5% AT OR BELOW FPL**

**23% 101-150%**

**12.4% 151-200%**

**9.7% OVER 200%**

**4.4% UNKNOWN**

## PATIENTS BY INSURANCE STATUS

**77.9% UNINSURED**

**14% MEDICAID/ MEDICARE/CHP+**

**8.1% PRIVATE INSURANCE**

# BY THE NUMBERS

UNDUPLICATED PATIENTS

**3,825**

MAMMOGRAMS PROVIDED

**177**

HEALTH EDUCATION AND CASE MANAGEMENT VISITS

**4,197**

WOMEN ENROLLED IN TEPEYAC  
PRENATAL PROGRAM

**138**

BEHAVIORAL HEALTH APPOINTMENTS

**4,498**

WELL CHILD CHECKS

**264 PATIENTS  
502 VISITS**

**80.7%** PATIENTS WITH HIGH BLOOD PRESSURE CONTROLLED

**86.8%** PATIENTS RECEIVING CERVICAL CANCER SCREENING

**80.2%** PATIENTS SCREENED FOR DEPRESSION

**84.1%** FEMALE PATIENTS WHO ACCESSED PRENATAL CARE  
IN FIRST TRIMESTER



# 2019 EVENTS

## ¡ADELANTE! 5K RUN & COMMUNITY FESTIVAL

AUGUST 4TH 2019

¡Adelante! 5K Run and Community Festival is a community-building celebration of health and wellness, with a 5K run, community health exposition, fun activities, healthy food, and awards.



## TORTILLAS FOR TEPEYAC

MAY 10TH, 2019

Tortillas for Tepeyac is a spirited luncheon where local community leaders and celebrities roll up their sleeves, grab rolling pins and showcase their tortilla-making talents. Mascots from Colorado's professional sports teams, including the Broncos, Rockies as well as Colorado State University also have their own wild tortilla rolling competition!



## FIESTA ON THE PLAZA

OCTOBER 26TH, 2019

Fiesta on the Plaza is Clínica Tepeyac's gala fundraiser and signature event. Awards are presented to those individuals and organizations who have selflessly contributed to the mission of Clínica Tepeyac. The evening also features a fabulous dinner, exciting entertainment by talented performers, and high-energy live & silent auctions. The event hosts approximately 500 attendees comprised of business and community leaders dedicated to supporting Clínica Tepeyac.

# BOARD OF DIRECTORS

**JIM GARCIA**  
Chief Executive Officer

**DR. LINDA OSTERLUND**  
Board President

**CANDY HERNANDEZ**  
Board Treasurer

**CARLOS CONTRERAS**  
Assistant Board Treasurer

**PATRICIA MARTINEZ**  
Consumer Board Member

**STEPHANIE MORRIS**  
Board Member

**DR. PAMELA VALENZA**  
Chief Health Officer

**LUDY ESPERANZA CHACON**  
Board Secretary

**JAQUELINE MORALES-LOZANO**  
Consumer Board Member

**DR. GILBERT VIGIL, DDS**  
Board Member

**DAVID MARTINEZ, P.C.**  
Board Member

**YUVICELA GARCIA-DIAZ**  
Consumer Board Member

**RITA TORO**  
Consumer Board Member

**JESSE OGAS**  
Board Member

**DR. HARVEY BOGRAD, MD**  
Board Member

**JOHN BAUER MARTINEZ**  
Board Member

**JUANA MALDONADO**  
Consumer Board Member

# DONOR RECOGNITION

## INDIVIDUALS

Adriana Abarca  
Marco Abarca  
Marsha Acosta  
Sonia Adame  
Elizabeth Adams  
Irene Aguilar  
Wendy Aiello  
Jandel Allen-Davis  
Manuel Almaguer  
Brooke Alt  
Max & Elaine Appel  
Tatiana Arguello  
Melissa Armstrong  
Doug Askam  
Kathryn Asmus  
Noah Atencio  
George Augustini  
Rita Axford & Gary Grunwald  
Lorraine Bacon  
Alison Bailey  
Lisa Bailey  
Veronica Barela  
Joan Barrett  
Dillon Baynes  
Scott Bemis  
Adrienne Benavidez  
Macky Bennett  
Jillian Blackburn  
Richard Blair  
Harvey & Katya Bograd  
Mike Bohn  
Mark Bokhoven  
Marilou Bonavida  
Eric Brody  
Dale Brown  
Colin Brunk  
William Burman  
Pamela Cabral  
Matthew Campbell  
Alfred Cardenas  
Joe & Sally Casey  
Kathy Chase  
Steve & Martine Chavez  
Nolbert Chavez  
Courney Chenault  
Maribel Cifuentes  
Jeri Clark  
Karyn Conner  
Roger Corbman  
Mark Cornetta

Cooper Couch  
Lindsey Daly  
Walter DeHaven  
Robyn Dibble  
Robert Donohue  
Helen Drexler  
Millie Duran  
Peter Durst  
Matthew Dyer  
Beth Elland  
Kyle Endres  
Mariana Enriquez  
Ken Epstein  
Terence Fagan  
Kathryn Farrow  
Lana & Earl Fernandez  
Earl Fernandez Jr.  
Lee Fisher-Rosenberg  
Mary Fitzpatrick  
Heather Floore  
Andrea Flores  
Barbara Fonda  
Viola Ford  
Jeanine Forsberg  
Jennifer Frank  
John Gabbert  
Caroline Gaines  
Debra Gallegos  
Robb & Shannon Gallegos  
Jose Garcia  
Joseph Garcia  
Aaron Garnett  
Nancy Gary  
Jamie Giellis  
Jerome & Ardel Gienger  
Patrick Gordon  
Nancy Grandys-Jones  
Philip & Susan Greenberg  
John Griffith  
Gabriel Guillaume  
Christopher Haney  
Molly Hanson  
Kathleen Hein  
Peter Henson  
Jane Herbert  
Ken Salazar & Hope Hernandez-Salazar  
Adam Hill  
Susan Hill  
Vernon Hill  
Duran Hill  
Preston & Marjorie Hofer  
Benjamin Holley

Patty Holloway  
Dorothy Horrell  
Ivana Horvat  
Patrick Huffer & Megan McConville  
Ruby Hugh  
Marten Jansen  
Melissa Jaure  
Zamora Jenkins  
Brownlee McKee & Robert Kirby  
Michael Krahl  
Michael LaFrance  
Maggie Lamb  
Jacqueline Lang  
Ana Lara Roca & Efrain Davila  
Tom & Sue Larkin  
John Leever  
Doug Linkhart  
Patrick Litke  
Loretta Lohman  
Mario Lopez  
John Lucero  
Shannon Lukeman  
John & Kathleen Madsen  
Les Maes  
April Maestas  
Lorena Maldonado  
Matthew Mansi  
Audrey Martinez  
David Martinez  
Judith Martinez  
Melissa Masaracchia  
Emma McCarthy  
William Mead  
Mario Mendoza  
Michael Miera  
Oliver Miles  
Richard Mishkin  
Susan Moening  
Henry Mondragon  
Judy Montero  
Ronald Montoya  
Gary Moore & Jane Constain  
Gretchen Moore  
Perry & Susie Moss  
Kenneth Mueller  
Ann Murphy  
Blair Nelson  
Meghan O'Farrell  
Jesse Ogas  
Derek Okubo  
Flossie O'Leary  
Peggy Olivas

# DONOR RECOGNITION

Richard & Nanette Olona  
Dirk & Deb Olson  
Jeanne Orrben  
Angeles Ortega  
Yolanda Ortega  
Linda Osterlund  
Jim Garcia & Gloria Padilla de Garcia  
Monica Parsons  
Jeremy Paul  
Katheryn Paul  
Adres Pedraz  
Federico & Cindy Peña  
Christine Perreault  
Monica Petersen  
James Petri  
Tracy Pineda  
Fred Pittroff  
Shari Plantz-Masters  
Gary & Lorena Poling  
Cindy Prado-Gutierrez  
Barbara Prowe  
Mayra Ramirez  
Silvia Ramos  
Mary Rhode  
George Rivera & Aileen Lucero  
Magally Rizo Luna  
Diana Roca  
Richard Rodriguez  
Genevieve Rogers  
Linda Romero  
Laura Rossbert  
Mike & Gloria Rubio Cortes  
Meyer Saltzman  
Rudy Sanchez  
Tim Sandos  
Mary Helen Sandoval  
Maria Schalit  
Sue Scherer  
Catherine Schuster  
Catherine & Dan Scott  
Kathleen Shafer  
Nancy Shanks  
Scott Shaw  
Michael Sheenan  
Janice Sinden  
Marjorie Smelt  
MaryLou Smith  
Scott Smith  
Emilia Sordillo  
Alwin Steinman  
Cori Streetman  
Jeffrey Susor

Maggie Sweeney  
Rod & Rae Tafoya  
Ray Tannenraum  
Wayne Taylor  
Melissa Thate  
Elena Thomas-Faulkner  
Anne Trujillo  
Lorenzo Trujillo & Ellen Alires-Trujillo  
Pamela Valenza  
Katie Vander-Putten  
Shanda Vargas  
Raul Vargas  
Barbara Vasquez  
Luis Vasquez  
Darrel Vigil  
Gilbert Vigil  
Molly Visser  
Jess Wallace  
Martha Warren  
Sr. Renee Washut  
Olga Webber  
Kristin Weber  
Donna Werner  
Theresa Wheeler  
Andrew Wilson  
Megan Wilson  
Kelsey Withrow  
Monica Woods  
Gary & Teresa Yourtz  
Andra Zeppelin  
Mickey Zeppelin  
Matthew Ziereis

CityWide Banks  
Colorado Access  
Colorado Cancer Coalition  
Colorado Community Health Network  
Colorado Health Foundation  
Colorado Running Team  
Colorado State University  
Colorado Trust  
Columbia Ventures  
Community First Foundation  
Community Shares  
Complete Business Systems  
Copic Insurance Agency  
Cumming Construction Management  
Delta Dental of Colorado Foundation  
Dennis Sweeney Consulting  
Denver Active 20-30  
Denver Foundation  
Denver Water  
Drain Genie Inc.  
FirstBank  
Gates Family Foundation  
Gilead Foundation  
Grogan Family Fund  
Harper Hofer & Associates  
Hayes Family Foundation  
Healthier Colorado  
Heartland Financial USA  
Hensel Phelps  
Kind Smiles  
Mental Health Center of Denver  
Mission Yogurt  
MOA Architecture  
Northeast Transportation Connections  
Ortino Family Foundation  
Paul M. Angell Family Foundation  
Plante Moran  
Que Bueno Suerte  
Quest Diagnostics  
Ralph Lee Davies Bryant Fund  
Rose Community Foundation  
Rose Medical Center  
Schawb Charitable Fund  
Schlessman Family Foundation  
Sisters of Charity of Leavenworth  
Suncor  
Trailhead Institute  
Union Pacific Railway  
United for a New Economy  
Regis University

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## **BUSINESSES, FOUNDATIONS & ORGANIZATIONS**

Abarca Family Fund  
Agency for Human Rights & Community  
Allstate Foundation  
Alzheimers Association  
Richmond American Foundation  
American Dental Association  
Cancer League of Colorado  
Carie Freimuth & John Hughes Foundation  
Caring for Colorado  
CBS4 News  
Children's Hospital  
City and County of Denver

# FINANCIALS

## FINANCIAL POSITION

### TOTAL ASSETS

<b>CURRENT ASSETS</b>	<b>\$5,350,595</b>
<b>FIXED ASSETS</b>	<b>\$600,000</b>
<b>OTHER ASSETS</b>	<b>\$2,005,071</b>
<b>TOTAL</b>	<b>\$7,955,666</b>

### TOTAL LIABILITIES AND NET ASSETS

<b>CURRENT LIABILITIES</b>	<b>\$264,753</b>
<b>LONG-TERM LIABILITIES</b>	<b>\$844,796</b>
<b>TOTAL</b>	<b>\$1,109,549</b>

### NET ASSETS

<b>UNRESTRICTED</b>	<b>\$2,544,699</b>
<b>DESIGNATED</b>	<b>\$4,301,418</b>
<b>TOTAL</b>	<b>\$6,846,117</b>

TOTAL LIABILITIES AND NET ASSETS  
**\$7,955,666**

## REVENUE AND EXPENDITURES

### REVENUE

<b>PHILANTHROPY</b>	<b>\$3,387,509</b>
<b>EARNED INCOME</b>	<b>\$1,125,290</b>
<b>OTHER INCOME</b>	<b>\$62,902</b>
<b>TOTAL</b>	<b>\$4,575,701</b>

### EXPENDITURES

<b>PROGRAM SERVICES</b>	<b>\$2,968,607</b>
<b>ADMINISTRATION &amp; GENERAL</b>	<b>\$1,222,221</b>
<b>FUNDRAISING</b>	<b>\$622,033</b>
<b>TOTAL</b>	<b>\$4,812,861</b>

TOTAL REVENUE OVER EXPENDITURES  
**(\$237,160)**

**BEGINNING NET ASSETS** **\$6,113,277**

**ENDING NET ASSETS** **\$6,846,117**

# CONTACT INFORMATION

Stay informed on the important work Clínica Tepeyac is doing within the community. Visit our website at [clinatepeyac.org](http://clinatepeyac.org) or follow us on Facebook, Instagram and Twitter.

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Denver, Colorado 80216

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Fax: 303.433.7452

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## ADMINISTRATION

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Denver Colorado, 80216

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